



Five-year Guarantee

In order to illustrate its high quality standard, rational as the guarantor extends to the buyer a five-year guarantee on any new goods purchased. This guarantee relates exclusively to furniture components produced by rational. In accordance with the assessment criteria for industrially manufactured furniture, rational guarantees that the goods are free from material and manufacturing faults.

The five-year guarantee period commences at the latest on hand-over of the goods to the buyer, at the earliest on delivery to the specialist dealer. Claims under the guarantee must be made in writing to the specialist dealer within the guarantee period, submitting at the same time a copy of the invoice or a copy of the purchase contract.

The buyer shall be obliged to report immediately any defects occurring, describing the nature of the defects and stating when these were ascertained. In the event of a claim under the guarantee, the guarantor shall be obliged to remedy the defect within a reasonable period of time by either repair or replacement, as it sees fit. The material costs incurred for the purpose of fulfilling the provisions of the guarantee shall be borne by the guarantor. In as far as the defective goods are no longer available, the guarantor shall provide an equivalent replacement, subject to changes in design, colour and material. Title to the replaced goods shall transfer to the guarantor.

The following items are not covered by this guarantee:

- Bought-in parts supplied by the specialist dealer
- Electrical appliances, electrical and electronic components, accessories, lamps, transformers, handles/knobs
- Parts not manufactured by rational itself
- Defects attributed to commercial or improper use or improper care, modification or non-professional repair of the goods by the buyer or third parties
- Defects arising as a result of non-observance of the product and care instructions according to the care instructions always handed over with the goods.

Services rendered under the guarantee shall neither extend nor renew the guarantee period.

This guarantee declaration shall not restrict the statutory rights of the buyer ensuing from the sales contract which shall retain validity irrespective of the occurrence of a claim under the guarantee and irrespective of whether the guarantee is invoked or not. The statutory warranty rights shall remain unaffected by this.

In all other respects, rational's general terms & conditions of sale and delivery shall apply.